

# ***Supervisor/Leadership Training &***

**CertWORK+**<sup>TM</sup>  
Work-based Certification

***BC Food Processors Association***

***Breakfast Series -***

***Business Development***

*April 12, 2016*

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# Who are we?

Canadian Manufacturers & Exporters (CME) is Canada's largest trade and industry association, representing 10,000 businesses nationally.

CME focuses on the issues that are most critical to manufacturing.

## **CME's services can be summarized in 6 core areas:**

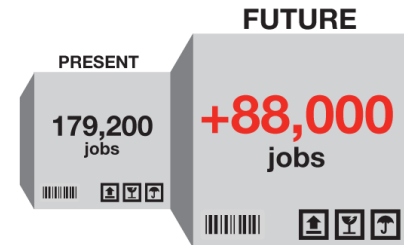
- Skilled Workforce / Skills Development & Training
- Productivity and Innovation
- Business Opportunities and Market Growth
- Strategic Capacity
- Best Practices and Networking
- Advocacy

# Manufacturers Need Skilled Labour

**3<sup>rd</sup> largest  
employer**  
after retail and construction



**Want a Job?**  
Manufacturers need up to  
**88,000 new workers**  
by 2020.



**Earn 15% more**  
BC manufacturing jobs pay 15% above  
the national average wage in manufacturing



BC's average wage:  
**115%**



# Supervisor/Leadership Competency Training

- Assessing Training Needs
- CME training partners and vetted training providers
  - LEAN
  - Technical Management Skills
  - Communication & HR Skills
- CertWORK+



# What is CertWORK+

- The first program of its kind in Canada
- National work-based assessment and certification system – created *BY* the manufacturing industry *FOR* the manufacturing industry
- Joint Venture between Canadian Manufacturers and Exporters (CME) and the Canadian Labour Congress (CLC).
- Certification available for:
  - **Production Manager**
  - **Production Supervisor**
  - **Lead Hand**
  - **Production Workers:**
    - **Material Handler**
    - **Production Assembler**
    - **Machine Operator**
  - *(Storekeeper – coming soon!)*



# How does it work?

- Skills Validation Tool
- Evidence Collection
  - Key Evidence Groups
- Assessment
- Certification



# Support along the way

- National Registrar
- Regional Champions and Labour Coordinators
- Mentors
- Assessors



# Why CertWORK+?

- Practical, PLAR-based tool to assess existing skill sets within the workforce
- Development Plans
- Useful for Advancement & Onboarding
- Identify efficiencies
- Employer Dashboard – aggregate data





# Why CertWORK+?

- Create a more engaged work force
- Employees with greater awareness of their abilities and contribution
- Enable greater mobility and advancement
- Recognized across Canada and MOU with US National Association of Manufacturers



# Thank You!

**For more information,  
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